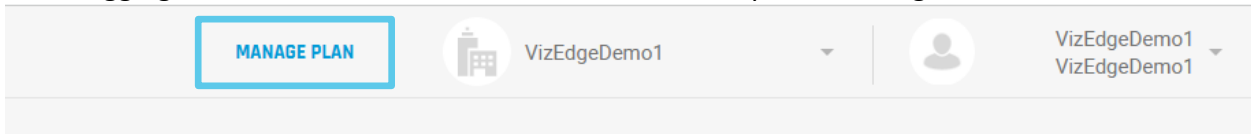


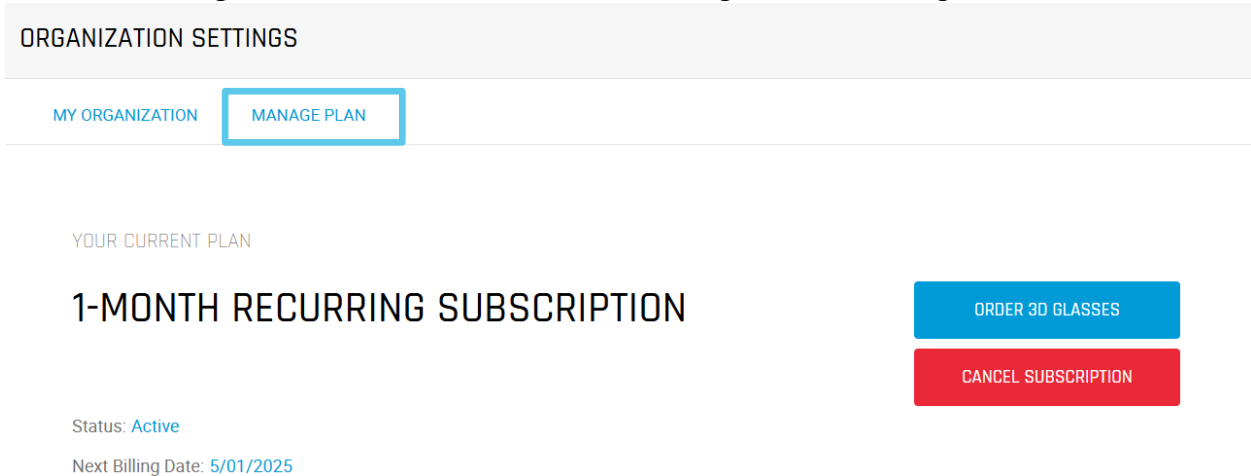
CANCELING YOUR VIZUAL EDGE SUBSCRIPTION

Below are the steps to cancel your monthly or annual subscription plan. Note, these steps are only for subscriptions placed after February 1st, 2025.

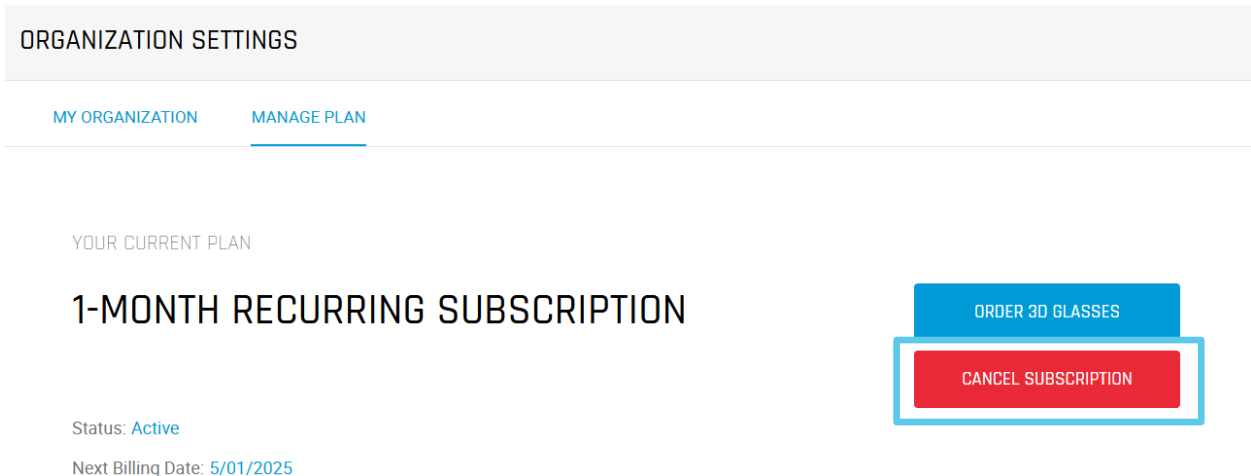
1. Log into your Vizual Edge account at edgetrainer.vizualedge.com
2. After logging in, click on the blue **MANAGE PLAN** at the top of the navigation bar.



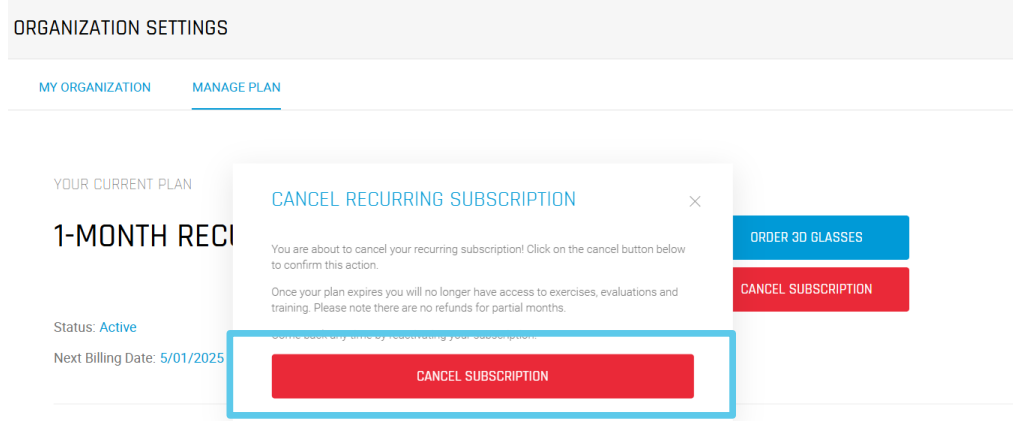
3. You will be brought to the **MANAGE PLAN** tab under Organization Settings



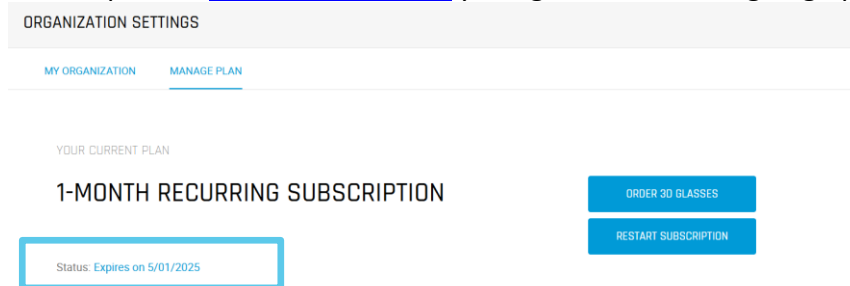
4. Click the red **CANCEL SUBSCRIPTION** button



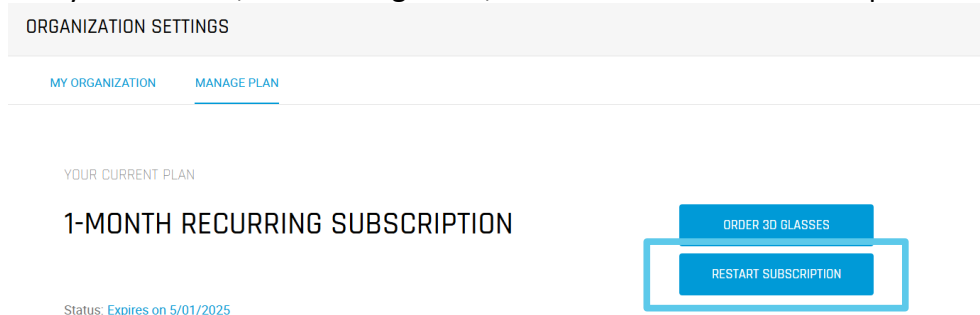
5. You will be prompted to confirm your selection and officially cancel your subscription. If you wish to officially cancel your current subscription, click the red Cancel Subscription button in the pop up



6. After canceling your subscription, your Manage Plan tab will automatically update the date you will lose access to the Edge Trainer program. **You will no longer be charged for your account nor have access.** Please note there are no refunds for partial months of access, per the [subscription terms](#) you agreed to when signing up.



7. If at any time you wish to pick up where you left off with your training, simply log into your account, click Manage Plan, and then the Restart Subscription button.



We're sad to see you go!